

PHILIPPINE POSTAL CORPORATION

Component		Weight	4th Quarter			Rating	Rating without Measure for Exclusion	Remarks	
Objectives/Measure	2018		Target	Actual					
<b>TOTAL RATING</b>						<b>80.51%</b>	<b>80.51%</b>		
<b>TOTAL RATING TO BE ELIGIBLE FOR PBB</b>						<b>90.00%</b>	<b>72.46%</b>		
SOCIAL IMPACT	SO 1	<b>Linked People with Access to Communication and Information, Delvery of Goods Merchandise, and Provision of Postal Payments</b>							
	SM1	Annual Transactions Handled (In million)							
		1.1 Volume of Transactions Accepted	12%	60.75 M	60.75 M	50.97 M	10.07%	10.07%	
		1.2 Volume of Mail Delivered	4%	8.61 M	8.61 M	9.05 M	4.00%	4.00%	
	<b>Sub-total</b>	<b>16%</b>				<b>14.07%</b>	<b>14.07%</b>		
CUSTOMERS AND STAKEHOLDERS	SO 2	<b>Continued Postal Presence in Every Filipino Community</b>							
	SM 2	Number of Maintained NGAs and/or NGOs partners for payout services	5%	5	5	6	5.00%	5.00%	
	SO 3	<b>Enhanced Postive Postal Service Experience to Customers &amp; Partners</b>							
		Percentage of Satisfied Customers	12%	90% <i>(Using the Standard Methodology and Questionnaire developed by GCG)</i>	90% <i>(Using the Standard Methodology and Questionnaire developed by GCG)</i>	On-going Review of Draft Contract with Winning Bidder	0.00%	0.00%	Requested for exclusion
	<b>Sub-total</b>	<b>17%</b>				<b>5.00%</b>	<b>5.00%</b>		
FINANCIAL	SO 4	<b>Ensured Financial Efficiency and Growth</b>							
	SM 4	Revenues <i>(Comprising of mail services income, postal payment services, logistics services, retail services &amp; other income)</i>	6%	PhP3,500 M	PhP3,500 M	PhP3,700 M	6.00%	6.00%	
	SM 5	Earning before interest, taxes, depreciation and amortization (EBITDA)	6%	PhP30 M	PhP30 M	PhP 121.6 M	6.00%	6.00%	
		<b>Sub-total</b>	<b>12%</b>				<b>12.00%</b>	<b>12.00%</b>	
INTERNAL PROCESS	SO 5	<b>Upheld Postal Service Integrity</b>							
	SM 6	ISO Certification	5%	ISO-Aligned Documentation of its QMS for at Least One (1) Core Process - Post Office Operations	ISO-Aligned Documentation of its QMS for at Least One (1) Core Process - Post Office Operations	ISO-Aligned Documentation of its QMS for at Least One (1) Core Process - Post Office Operations	5.00%	5.00%	
	SO 6	<b>Sustained Efficiency and Reliability in the Delivery of Communications and Information, Goods and Merchandise, and Payment Services</b>							
	SM 7	<b>Letter Post Delivery Performance</b>							
7.1 Domestic Letter Post Delivery Performance		5%	85% of items delivered within 7 days after posting	85% of items delivered within 7 days after posting	85% of items delivered within 7 days after posting	5.00%	5.00%		
7.2 International Letter Post Delivery Performance		5%	85% of items delivered within 7 days after Customs clearance	85% of items delivered within 7 days after Customs clearance	86% of items delivered within 7 days after Customs clearance	5.00%	5.00%		

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			2018	Target	Actual				
INTERNAL PROCESS	<i>Parcel Post Delivery Performance</i>								
	SM 8	8.1 International Parcel Post Delivery Performance	5%	85% of items delivered within 7 days after Customs clearance	85% of items delivered within 7 days after Customs clearance	85% of items delivered within 7 days after Customs clearance	5.00%	5.00%	
	<i>Express Post Delivery Performance</i>								
	SM 9	9.1 Domestic Express Post Delivery Performance (Committed Areas with Metro Manila)	7.50%	90% of items delivered within 1 day after posting	90% of items delivered within 1 day after posting	90% of items delivered within 1 day after posting	7.50%	7.50%	
		9.2 Domestic Express Post Delivery Performance (Committed Areas outside Metro Manila)	5%	90% of items delivered within 3 days after posting	90% of items delivered within 3 days after posting	90% of items delivered within 3 days after posting	5.00%	5.00%	
9.3 International Express Post Delivery Performance (Committed Areas serviced by Express Mail Exchange Dept.)		7.50%	95% of items delivered within 1 day after Customs	95% of items delivered within 1 day after Customs	100% of items delivered within 1 day after Customs	7.50%	7.50%		
	9.4 International Express Post Delivery Performance (Committed Areas not serviced by Express Mail Exchange Dept.)	5%	95% of items delivered within 3 days after Customs clearance	95% of items delivered within 3 days after Customs clearance	95% of items delivered within 3 days after Customs clearance	5.00%	5.00%		
<b>SO 7 Improved Efficiencies in the Postal Service through Innovations and ICT</b>									
SM 10	Number of Postal Outlets with Internet Connectivity	5%	85%	85%	76%	4.44%	4.44%		
<b>Sub-total</b>		<b>50%</b>				<b>49.44%</b>	<b>49.44%</b>		
<b>SO 8 Developed and Managed Competencies of Effectual and Competent Human Resources</b>									
SM 11	Percentage of Employees with Required Competencies Met	5%	Baseline data on the Competency Level of Frontline Positions (Postmasters, Tellers and Letter Carriers)	Baseline data on the Competency Level of Frontline Positions (Postmasters, Tellers and Letter Carriers)	Competency Assessment (Technical) 3,240 for Frontline Personnel with Plantilla Positions	0.00%	0.00%	Requested for exclusion	
<b>Sub-total</b>		<b>5%</b>				<b>0.00%</b>	<b>0.00%</b>		
<b>TOTAL</b>		<b>100%</b>				<b>80.51%</b>	<b>80.51%</b>		

Prepared by:

  
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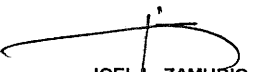
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